

Southend-on-Sea Borough Council

Department for Corporate Services

John Williams - Head of Legal & Democratic Services

Our ref:

Your ref: fa

Date: 19th May 2014

Contact Name: F Abbott

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DX 2812 Southend

Jacqueline Totterdell
Chief Executive
Southend University Hospital NHS Foundation Trust
Prittlewell Chase
Westcliff-on-Sea
Essex
SS0 0RY

Dear Ms Totterdell,

Quality Account 2013/14

Thank you for sending the draft Hospital Quality Account 2013/14.

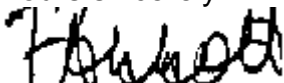
I have shared the document with the Members of the People Scrutiny Committee at Southend and following discussion with the Chairman and Vice Chairman have agreed that our response will be as follows:

“In view of the timescales for submitting comments on the Quality Account for 2013/14, we wish to advise you that the People Scrutiny Committee will not be submitting a formal response. This should in no way be taken as a negative comment on the hard work and achievements of your organisation over the past year.

We would very much like to thank you for the presentation you gave to members in December 2013 on the CQC inspection, A&E performance and maternity services. The Director of Nursing gave a very helpful presentation to members in January 2014 on End of Life Care issues. We would like to thank you for these extremely helpful and detailed presentations.

We have also recently written to you with our concerns about the A&E performance and would like to thank you for your positive response.”

Yours sincerely



Fiona Abbott

Principal Committee officer

Cc Councillor Alex Kaye, Chairman, People Scrutiny Committee; Councillor Mark Flewitt, Vice Chairman, People Scrutiny Committee



Corporate Director for Corporate Services: Sally Holland
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